

DemoShop - QA Audit

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✓ QA Completed · Tested

1 · REPORT INFORMATION

Project	DemoShop	Package	QA Day Audit
Client	DemoShop	Testing duration	6h 40m
Product URL	demoshop.example.com	Environment	Production
Audit date	26 June 2026	Browsers / devices	Chrome, Safari · Desktop, iPhone

2 · EXECUTIVE SUMMARY

The product was tested across the main signup, navigation, contact form and checkout flows on desktop and mobile. Eleven issues were found and documented below by severity: two high, four medium and five low. No critical issues were observed during this session. Two high-priority issues relate to mobile form submission and a misdirected 'Buy now' button.

3 · AUDIT OUTCOME

All listed areas were **tested and documented**. This report records what was checked and what was found - it is not a release approval. The decision to ship remains with your team, based on the findings and your own risk tolerance.

4 · TESTED AREAS

- ✓ Homepage navigation
- ✓ Contact form
- ✓ Mobile responsive layout
- ✓ Signup & login flow
- ✓ Checkout flow

5 · ISSUES SUMMARY

0
Critical

2
High

4
Medium

5
Low

6 • DETAILED ISSUES (3 shown in full)

HIGH BUG-001 Contact form does not submit on mobile

✓ Documented

Area: Contact form

Device: iPhone 13

Browser: Safari 17

Env: Production

STEPS TO REPRODUCE

- 1 Open the homepage on a mobile device.
- 2 Scroll to the “Contact us” section.
- 3 Fill in name, email and message.
- 4 Tap the “Send” button.

✓ EXPECTED

The form submits and a confirmation message is shown.

✗ ACTUAL

Nothing happens; no message and no network request fires.

✎ **Suggested fix:** the submit handler isn’t bound on touch; check the mobile event listener and form validation so submit fires on tap.

HIGH BUG-002 Checkout total ignores applied discount code

✓ Documented

Area: Checkout

Device: Desktop

Browser: Chrome 126

Env: Production

STEPS TO REPRODUCE

- 1 Add any item to the cart and go to checkout.
- 2 Enter the valid code **WELCOME10** and apply it.
- 3 Observe the “Discount applied” confirmation.
- 4 Review the order total before payment.

✓ EXPECTED

Total is reduced by 10% (e.g. €90.00 instead of €100.00).

✗ ACTUAL

Confirmation shows, but the total stays €100.00 - full price is charged.

✎ **Suggested fix:** recalculate the order total after a discount is applied and verify the discounted amount is the value sent to the payment provider.

MEDIUM

BUG-003

'Buy now' button scrolls to the wrong section

✓ Documented

Area: **Product page**Device: **Desktop**Browser: **Chrome 126**Env: **Production****STEPS TO REPRODUCE**

- 1 Open the product listing page.
- 2 Click the 'Buy now' button on a product card.
- 3 Observe where the page navigates.

✓ **EXPECTED**

The user lands on the checkout with that product in the cart.

✗ **ACTUAL**

The user is scrolled back to the top of the homepage.



Suggested fix: point the button to the checkout and add the selected product to the cart, instead of the default homepage link.

The 3 issues above are shown in full detail. The remaining 8 are listed below - **11 issues in total**, matching the summary above. In a full audit report, every issue is documented with the same detail.

BUG-004

MEDIUM

Signup

Password requirements aren't shown until after submit

BUG-005

MEDIUM

Navigation

Mobile menu stays open after tapping a link

BUG-006

MEDIUM

Forms

Email field accepts addresses with no domain

BUG-007

LOW

Homepage

Hero illustration is missing descriptive alt text

BUG-008

LOW

Footer

Social links open in the same browser tab

BUG-009

LOW

Pricing

Currency toggle jumps the page back to the top

BUG-010

LOW

Contact

Success message disappears before it can be read

BUG-011

LOW

Blog

Long post titles overflow the card on small screens

Totals: **0 Critical** · **2 High** · **4 Medium** · **5 Low** = **11 issues**. A full report documents every issue with steps, expected/actual and a suggested fix.

7 · RISK NOTES

High: mobile users may be unable to submit the form; a misdirected 'Buy now' button may reduce sales.

Medium: minor tablet layout issues; missing validation messages.

Low: small copy and alignment inconsistencies.

8 · SUGGESTED FIXES (PRIORITY)

1. Fix mobile form submission
2. Correct the 'Buy now' button link
3. Improve validation messages
4. Recheck mobile layout after fixes
5. Run a short retest before release

About this report. DayQA performs focused manual QA and documents what was tested and found. This report gives your team a clear, honest view of quality so you can ship with confidence - the decision to release stays with you. Testing is done with the product owner's permission, using test credentials only, and access is removed after delivery. Security and performance testing can be added on request.

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